

Hello and thank you for allowing us to assist you.

We are delighted that you selected our office to provide you with optimum oral health. Because your dental health is our #1 priority, we strive to provide you with the highest quality of dental care in a safe and comfortable healthcare environment.

We pride ourselves on our "we care" communication style by carefully listening to your concerns and answering all of your questions prior to making any recommendations. To keep you informed, we make it a point to fully disclose the process of each procedure and all associated fees prior to appointment scheduling. The bottom line is we want our patients to take an active role in the decision making process which will enable them to achieve and maintain optimum oral health for a lifetime.

During your first visit with us we will address your initial concerns and desires and gather your current medical and dental history. Please complete the forms included with this letter and bring them with you to your appointment. If you need any assistance completing them, we will gladly assist you at your first appointment. To ensure that we collect your information correctly, we ask that you bring a list of any medications or supplements that you are currently taking. If you have dental insurance, be sure to bring that information along with you as well so that we may assist you in maximizing your benefits and submitting your claims.

It is the timeliness of our patient's arrivals which allow us to run an "on-time" practice. Unless we have an urgent interruption to our schedule, you can expect us to be on time. If for some reason you find yourself delayed in your arrival or experience a change in your schedule, please contact our office immediately to allow us to offer your reserved time to another patient in need.

You will find directions to our office on our website. If you have any questions or concerns, please feel free to give us a call. We look forward to providing you with the best in dental care.

Warmest regards,

Dr. Matthew Scarpitti and Team

1525 S Alafaya Trail Suite 103 Orlando, FL 32828 407-658-1111

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Patient Name					Date		
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Are you under a physi	cian's care no	w?	[] Yes [] N	o If yes, please expla	in:		
Have you ever been h operation?	ospitalized or	had a major	[]Yes []N	o If yes, please expla	in:		
Have you ever had a s	erious head o	r neck injury?	[] Yes [] N	o If yes, please expla	in:		
Are you taking any me	edications, pill	s, or drugs?	[] Yes [] N	o If yes, please expla	in:		
Have you ever taken F other medications cor		•	[]Yes []N	n			
Are you on a special d		000.00.000	[] Yes [] N				
Do you use tobacco?			[] Yes [] N	0			
Do you use controlled	substances?		[] Yes [] N	0			
Women: Are you							
Pregnant/Trying to get	t pregnant?[	Yes[]No Taking o	ral contracept	ives? []Yes[]No	Nursing [] Y	es [ ] No	
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Are you allergic to any	or the rollow	ingr					
O Aspirin O Pe	nicillin O	Codeine O Local A	nesthetics	O Acrylic O	Metal O L	atex O Sulfa drugs	;
Other Hues wises							
Other If yes, please of	explain:						
Do you have, or have yo	ou had, any of	the following?					
Addison's Disease	[] Yes [] No	Cortisone Medicine	[] Yes [] No	Hemophilia	[] Yes [] No	Radiation Treatment	[] Yes [] No
AIDS/HIV Positive	[] Yes [] No	Diabetes	[] Yes [] No	Hepatitis A	[] Yes [] No	Recent Weight Loss	[] Yes [] No
Alzheimer's Disease	[] Yes [] No	Drug Addiction	[] Yes [] No	Hepatitis B or C	[] Yes [] No	Renal Dialysis	[] Yes [] No
Anemia	[] Yes [] No	Easily Winded	[] Yes [] No	High Blood Pressure	[] Yes [] No	Rheumatic Fever	[] Yes [] No
Anaphylaxis	[] Yes [] No	Emphysema	[] Yes [] No	HPV	[] Yes [] No	Rheumatism	[] Yes [] No
Angina Arthritis/Gout	[] Yes [] No [] Yes [] No	Epilepsy or Seizures Excessive Bleeding	[] Yes [] No [] Yes [] No	Hypoglycemia Infective Endocarditis	[] Yes [] No [] Yes [] No	Scarlet Fever Shingles	[] Yes [] No [] Yes [] No
Artificial Heart Valve	[] Yes [] No	Excessive Thirst	[] Yes [] No	Irregular Heartbeat	[] Yes [] No	Sickle Cell Disease	[] Yes [] No
Artificial Joint	[] Yes [] No	Fainting Spells/Dizziness	[] Yes [] No	Kidney Problems	[] Yes [] No	Sinus Trouble	[] Yes [] No
Asthma	[] Yes [] No	Frequent Cough	[] Yes [] No	Leukemia	[] Yes [] No	Spina Bifida	[] Yes [] No
Blood Disease	[] Yes [] No	Frequent Diarrhea	[] Yes [] No	Liver Disease	[] Yes [] No	Stomach/Intestinal Disease	[] Yes [] No
Blood Transfusion	[] Yes [] No	Frequent Headaches	[] Yes [] No	Low Blood Pressure	[] Yes [] No	Stroke	[] Yes [] No
Breathing Problem	[] Yes [] No	Oral/Genital Herpes	[] Yes [] No	Lung Disease	[] Yes [] No	Swelling of Limbs	[] Yes [] No
Bruise Easily	[] Yes [] No	Glaucoma	[] Yes [] No	Lupus	[] Yes [] No	Thyroid Disease	[] Yes [] No
Cancer	[] Yes [] No	Hay Fever	[] Yes [] No	Mitral Valve Prolapse	[] Yes [] No	Tonsillitis	[] Yes [] No
Chemotherapy	[] Yes [] No	Heart Attack/Failure	[] Yes [] No	Osteoporosis	[] Yes [] No	Tuberculosis	[] Yes [] No
Chest Pains	[] Yes [] No	Heart Murmur	[] Yes [] No	Other STD's	[] Yes [] No	Tumors or Growths	[] Yes [] No
Cold Sores/Fever Blisters	[] Yes [] No	Heart Pacemaker	[] Yes [] No	Pain in the Jaw Joints	[] Yes [] No	Ulcers	[] Yes [] No
Congenital Heart Disorder	[] Yes [] No	Heart Trouble/Disease	[] Yes [] No	Parathyroid Disease Psychiatric Care	[] Yes [] No [] Yes [] No	Venereal Disease Yellow Jaundice	[] Yes [] No [] Yes [] No
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Have you ever had any	serious illness	not listed above? [ ] Ye	es [] No If yes	, please explain:			
Family Physician:				Phone: _			
Comments:							
Signature of Patient, Pa	rent or Guard	ian			Date	2:	
Signature of Doctor					Date	e:	



#### Welcome to our office!

We believe in optimum communication with our patients; therefore, we ask that you please read the following information and ask any and all questions so we may help you fully understand our financial and appointment policies.

# FOR OUR PATIENTS FORTUNATE ENOUGH TO HAVE DENTAL BENEFITS:

Your dental benefits help offset the investment of getting quality dental care performed on you and your family and it is our pleasure to assist you in maximizing your insurance benefits by completing your claim forms. Please be aware that your coverage depends solely on what your employer wishes to purchase. Some plans cover as little as 30% or as much as 100% of dental services, with most falling in the 40% to 80% range. Some plans base the amount of benefit on a schedule of fees arbitrarily developed by insurance companies. For this reason, you may receive a lower percentage than the reimbursement level indicated in your dental plan. For example, if your plan states that it will pay 80% of the cost of a specific treatment, it means 80% of the fee arbitrarily determined by the insurance company and not the actual fee charged by our office. Some insurance companies will downgrade procedures to a lesser expensive treatment, leaving you to pay the remainder; we have no control over what the insurance companies choose to do regarding payment. Please understand that any assistance concerning what or how much coverage you have, whether by phone or mail, is for reference only and should not be your only basis for proceeding with treatment. We do not base our treatment recommendations on what the insurance company will cover but rather what the best treatment is for you. We will assist you in any way that we can (including electronic claims submission). We are more than happy to file any secondary insurance claims for you; however, because of the inconsistencies in secondary insurance benefits, we do not attempt to estimate what the secondary insurance plan will cover. We collect estimated portions calculated by our computer system up front; if there is any remaining balance after receiving all insurance, it will be due upon receipt of our statement. If for any reason, we have not received your insurance carrier's payment 90 days after the claim, the remaining balance will be due and payable by you. Thanks for your understanding.

# **FINANCIAL AGREEMENT (FOR ALL PATIENTS):**

Upon acceptance of treatment in this office the patient/guardian assumes financial responsibility for payment of fees. Treatment is to be paid in full when services are rendered unless other arrangements have been discussed and finalized. This may be in the form of cash, check, Visa, MasterCard, Discover, American Express or other outside financing. Any balances over 90 days old may be sent to a professional credit reporting/collection agency. In the event it should become necessary to place your account in the hands of an attorney or collection agency, you will be responsible to pay all costs of collection, including attorney's fees.

## **REGARDING APPOINTMENTS:**

Our time is valuable and so is yours. Our commitment to you is:

- We will not ask you to make a schedule change unless it is an extreme emergency.
- We will always be conscious of your personal time and will try to start your dental appointments on time and complete your treatment as efficiently as possible.

Please understand that **we reserve time just for you** when you make an appointment with us. In an effort to continually provide quality service, we ask that you keep your reserved appointment as it is scheduled. Kindly give **48 hours (or more)** notice if you need to change your appointment. In the case of a failed appointment without at least 24 hours' notice, you may be charged \$75 for every hour you were scheduled.

**Appointment Confirmation:** We will contact you prior to your scheduled appointment to confirm the date and time. If we don't get confirmation at least one day prior to your appointment, we will assume that you will not be here and may need to give that date and time to another patient in need.

Please keep us informed of any changes to your health information as well as your address, phone, email or insurance information so that we may serve you in the best possible manner.

I have read and understand the above financial policies. I authorize release of any information pertaining to treatment for the purpose of comprehensive filing of insurance claims. I authorize payment of primary insurance benefits directly to the dentist otherwise payable to me. I acknowledge full responsibility for the payment of services at the time of service unless other arrangements are made with this office.

N/	



# Your Privacy Is Important to Us

# **Acknowledgement of Receipt of Notice of Privacy Policies**

I have received a copy of the Notice of Privacy Practices of Matthew Scarpitti, DDS. I hereby authorize, as indicated by my signature below, Matthew Scarpitti, DDS to use and to disclose my protected health information for any necessary clinical, financial, and insurance purpose, as authorized in this Patient Consent form.

Print I	Name	<b>;</b>		Address
 Signat	ture			Date
Please	e che	ck your p	oreferred means of communication	on:
[		You ma	y contact me at my home telephone	e number
[		You ma	y contact me on my mobile telepho	one number
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		attempted	For Office to obtain written acknowledgement o nent could not be obtained because: Individual refused to sign Communication barriers prohibited	Use Only: f receipt of our Notice of Privacy Practices, but



#### NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH AND MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH AND MEDICAL INFORMATION IS IMPORTANT TO US.

#### **OUR RESPONSIBILITIES**

We at Matthew Scarpitti, DDS understand that medical information about you and your health is personal. Applicable federal and state law requires us to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect This Notice takes effect, and will remain in effect until we replace it. We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information. We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request. You may request a copy of our Notice at any time. For more information about our privacy practices or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

#### USES AND DISCLOSURES OF HEALTH INFORMATION

We may use and disclose health information about you for treatment, payment, and healthcare operations. For example:

**To Treat You:** We can use or disclose your health information to a physician or other healthcare provider providing treatment to you.

**Billing and Payment for Services:** We can use and disclose your health information to obtain payment for services we provide to you.

**Healthcare Operations:** We can use and disclose your health information in connection with our healthcare operations which include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

**Your Authorization:** In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time; your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

**To Your Family and Friends:** We must disclose your health information to you as described in the Patient Rights section of this Notice We may disclose your health information to a family member, friend or another person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

**Persons Involved In Care:** We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of

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your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, X-rays, or other similar forms of health information.

**Marketing Health-Related Services:** We will not use your health information for marketing purposes without your written permission.

**Required by Law:** We may use or disclose your health information when we are required to do so by state or federal law, including with the Department of Health and Human Services if it wants to see that we are complying with federal privacy law.

**Abuse or Neglect:** We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security:** We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

**Respond to organ and tissue donation requests:** We can share health information about you with organ procurement organizations.

**Work with a medical examiner or funeral director:** We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers' compensation, law enforcement, and other government requests: We can use or share health information about you:

- For workers' compensation claims
- · For law enforcement purposes or with a law enforcement official
- · With health oversight agencies for activities authorized by law
- · For special government functions such as military, national security, and presidential protective services

**Respond to lawsuits and legal actions:** We can share health information about you in response to a court or administrative order, or in response to a subpoena.

**Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, text messages or letters).

#### **PATIENT RIGHTS**

Access: You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies, mailing, and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

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**Disclosure Accounting:** You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes other than treatment, payment, healthcare operations and certain other activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

**Restriction:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

**Alternative Communication:** You have the right to request that we communicate with you about your health information by alternative means or at alternative locations. (You must make your request in writing.) Your request must specify the alternative means or location, and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

**Amendment:** You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

**Electronic Notice:** If you receive this Notice on our Web site or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

## **QUESTIONS AND COMPLAINTS**

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Privacy Officer: Lindsey Scarpitti Telephone: 407-658-1111

E-mail: <u>info@drscarpittismiles.com</u>

Address: 1525 South Alafaya Trail, Suite 103

City: Orlando

State: FL

Zip Code: 32828

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